



## of the Turning Point

This newsletter is to inform you of recent changes and trends regarding health and safety. The Turning Point is a monthly newsletter covering topics from various industries and sectors. The Turning Point will respond to your inquiries and inform you of current services and updates regarding Raising the Standard Consulting Inc.

## OHSA

### U.S. DEPARTMENT OF LABOR UPDATE

#### Hotel Industry at Risk?

Federal regulators in Honolulu want to fine a luxury Waikiki hotel nearly \$50,000 for safety violations. The US Department of Labor's Occupational Safety and Health Administration said the Halekulani Hotel has been cited for 14 serious violations.

OSHA began investigating in January during a routine inspection of the five-star, 450-room hotel with more than 800 employees. Violations include fire extinguishers that were not inspected, inappropriate respirators for employees working on the pool filtration area and inadequate protection from thermal electrical burns for maintenance workers.

Halekulani has 15 days to comply or contest the findings. OSHA Honolulu area office Director Galen Lemke says the hotel industry is one of the biggest employers in Hawaii and hotels have an obligation to protect workers.

#### Illegal Work at Construction Sites

In Maui, Hawaii, the state has fined contractors building a townhouse project in West Oahu tens of thousands of dollars for workplace safety and other violations in the first investigation to result from a task force of state departments targeting illegal work at construction sites.

Investigators from the state labor, tax and commerce departments converged Nov. 21, 2011. State labor inspectors found 7 on-site contractors/subcontractors failed to pay workers compensation for their employees, so the state fined the companies \$19,550. "And that's kind of sad, because that's not protecting the workers if they were any accidents on the work site," said Deputy State Labor Director Audrey Hidano. She said all 7 companies have now obtained workers compensation coverage for their employees and paid penalties for not having proper coverage before.

Hidano said inspectors from the Occupational Safety and Health Division also found 33 serious workplace safety violations on the job site, proposing citations worth \$25,475 against five companies. Among the workplace safety violations:

- Unprotected pieces of rebar that needed plastic safety caps to prevent people from being impaled by accident.
- Planks used to access the front porches of townhouse units needed to be replaced by stairs with handrails.
- Exposed, frayed electrical wires at several locations, with one extension cord lying across the main driveway, being run over by vehicles as they entered and exited the property.
- Construction workers walked along the wooden-framed roof of an incomplete building without wearing safety harnesses.
- Workers and supervisors not wearing hard hats on the construction site.

"Working without a hard hat, which is a complete no-no," said Hidano. "That's like the number one rule, working with a hard hat, which they were not doing, including upper management people who were walking on the job site. So there were tons of violations."

An on-site representative of developer Keller Enterprises, Brandon Jones, said the completion date of the project has been delayed by about two to three months, because they had to slow down work to deal with the violations and the fines from the investigation.

"When you have contractors that willfully ignore state laws, who subject the public and people who work on these construction projects to unsafe working environments, it hurts all of us," White said.

The state established a Construction Site Inspection Task force in 2010 to investigate and inspect construction sites for unlicensed contractors, undocumented workers, and workforce safety violations. The Nov. 21 raid was the first joint inspection by three state departments as part of the task force effort, officials said. (from [www.hawaiinews.com](http://www.hawaiinews.com))

#### Fatal Accident Under Investigation

Hawaii Island police are investigating a fatal industrial accident in the Puna District on April 25.

At about 9:14 a.m., police and Hawaii Fire Department medics received a report of an apparent industrial accident at a job site just off Route 11 near the North Kulani Road intersection in Mountain View.

Responding officers discovered that a 56-year-old man had been inspecting the electrical system for a newly installed water tank when he apparently was electrocuted from the energized system. A 51-year-old Honoka'a man, who was working nearby, attempted to assist the victim. He was able to de-energize the electrical system but not before sustaining minor injuries from exposure to electrical current. The victim was taken to Hilo Medical Center, where he was pronounced dead at 10:32 a.m.

Detectives from the Area I Criminal Investigations Section are conducting further investigation into this incident, which is classified as an industrial accident and a coroner's inquest.

#### Explosion Claims the Lives of 2 Workers

2 people have died and about 70 others were injured in an explosion and fire that began at approximately 8:37 a.m. CDT Thursday during a turnaround at the Williams Geismar, LA., olefins plant, The New Orleans Times-Picayune and the Baton Rouge Advocate report. Williams' latest online update confirmed 2 fatalities and said one employee and 4 contract workers remained hospitalized Friday.

The statement identifies the workers who died as Zachary Green, 29, an operator at the plant who started work at Williams in October 2012, and Scott Thrower, 47, supervisor of operations. He joined the company in April 1999. "Zack will be deeply missed by his friends at the Geismar plant and throughout Williams," the statement says. It quotes Alan Armstrong, Williams' president and chief executive officer: "The Geismar tragedy has brought more heartbreaking news. I'm saddened to confirm the passing of a second Williams employee. Our deepest sympathies are with Scott's wife, his family, and friends."

The statement says grief counselors are available to meet with personnel and offer assistance, the fire has been extinguished, and Williams is cooperating with federal, state, and local agencies. (from [www.ohsonline.com](http://www.ohsonline.com))



# PUBLIC SAFETY TRAINING SCHEDULE

## FOR SAFETY PROFESSIONALS

### Construction Health and Safety Technician (CHST) Prep Course (3-day course) \$850.00 per person (min. 5 people)

Our experienced safety professionals will assist you in the preparation for the examination by giving participants a brief overview of the certification and the certification process. Each participant is guided through the completion of their application and documentation required in order to submit a complete application.

Topics covered include: how to use the workbook, OHST examination and history, how to select a calculator, reference material, description and analysis of the OHST examination, about the computer examination, calculator warm up exercises, scientific and engineering notation, signed numbers, formula transpositions, unit conversions, conversion questions, math questions, math answers, gas laws, chemistry, physics questions, physics answers, OSHA 300, statistics, equations used most often.

Instruction is presented on topical matters to pass the certification examination. This instruction consists of both lecture and group discussion. On completion of the instruction, participants are given a mock examination to review materials presented and prepare them for the actual testing protocol.

### Safety Trained Supervisor (STS) in Construction (3-day course) \$850.00 per person (min. 5 people)

Participants are given a brief overview of the certification and the certification process. Each participant is guided through the completion of their application and documentation required in order to submit a complete application.

Instruction is presented on topical matters relevant to the particular certification examination. This instruction consists of both lecture and group discussion. On completion of the instruction, participants are given a mock examination to review materials presented and prepare them for the actual testing protocol.

The Safety Trained Supervisor in Construction Course will meet the Examination Blue Print changes of the Board of Safety Professionals 2011. Topics include:

1. Conduct risk assessments by performing pre-task hazard analyses and evaluating personal protective equipment (PPE), tools, equipment, and job expectations, in order to mitigate hazardous conditions and minimize the risk of incident or injury.
2. Confirm that employees have the necessary job-specific technical skills and qualifications by observing work practices or reviewing training records in order to ensure competent staff.
3. Ensure that personnel in the work area are oriented to safety and health considerations by communicating hazardous conditions and monitoring behaviors in order to help ensure that applicable rules and emergency action plans are understood.
4. Evaluate work practices by observing employees' behavior and their use of PPE, tools, and equipment in order to minimize the risk of incident or injury and to comply with applicable standards.
5. Ensure safety and health standards are implemented through coaching and by correcting observed deficiencies in order to maintain a safe and healthful work environment.
6. Take appropriate action when confronted with unsafe acts and conditions by exercising stop-work authority, modifying tasks, escalating issues to higher management, consulting with qualified professionals (when the matter is outside the scope of the supervisor's capabilities, etc.) and disciplining employees in order to minimize the risk of incident or injury.
7. Facilitate a positive, proactive safety culture by anticipating hazards, modeling and coaching safe behavior, reporting incidents, encouraging employee participation, and communicating performance measures in order to enhance safety and health.
8. Evaluate employees using safety performance and behavior as key criteria in order to hold employees accountable for safety.
9. Participate in investigations that determine causes, identify corrective actions, document lessons learned, and address employee concerns using recognized investigation techniques in order to minimize the risk of workplace incidents.
10. Verify the effectiveness of emergency action plans through training and practice in order to ensure effective response in crises.
11. Coordinate operations and work processes with other supervisors by communicating effectively in order to minimize risk.
12. Perform safety and health-related record keeping in accordance with applicable standards using established procedures in order to document essential processes.
13. Comply with company and STS codes of ethics by resolving issues consistently with these.

Course materials will consist of lecture materials accompanied by PowerPoint slides containing content consistent with the applicable examination and standards and best practice.

### First Aid/CPR/AED Train-the-Trainer (2-day course) \$500.00 per person (min. 6 people)

This course covers the required skills needed to train the elements of the first aid/CPR/AED training.

## SUPERVISOR AND GENERAL SAFETY TRAINING

### Supervisor Safety Training (2-day course) \$600.00 per person (min. 5 people)

We provide two Supervisor Safety Training Programs. One is called START which stands for Supervisors Training in Accident Reduction Technics and it teaches the Supervisors their respective levels of accountability in the event of an incident. It also talks about what is a safety culture and shares the true cost of incidents and the direct impact on the project and/or company's bottom line.

The other program is called On the Front Lines. It goes from the perspective of a company that thought they were doing well and had recently won a safety award and then had a significant incident. It goes to show the type of mentality that Management personnel as well as field personnel go through, especially when it's somebody that they all know. This program also teaches about incident costs and EMR rates and how it relates to the company's overall ability to bid competitively on projects.

### So You're Getting Inspected by OSHA??? (2-hour course) \$55.00 per person (min. 8 people)

This 2-hour course will cover what things an employer or on site employer representative must know when dealing with an OSHA Inspection. Learn what the inspectors need to do to identify themselves, can you make an inspector wait or not? Can the inspector question employees without a management representative being a part of it? Learn the overall process of how an OSHA Inspection is carried out:

- Identification of the Inspector
- Opening Conference
- Inspection Tour
- Closing Conference

### First Aid/CPR/AED (4-hour course) \$75.00 per person (min. 8 people)

This 4-hour course covers the required elements for full certification: Set-Up & Site Evaluation, primary assessment, rescue breathing, CPR Techniques, choking management, control of bleeding, shock management and hands-on auto external defibrillator (AED) training.

### Forklift/Telescopic Reach Forklift/Aerial Lift (1-day course) \$125.00 per person (min. 10 people)

The lift training and refresher will be completed in two sessions and covers the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1.

#### Theory Session:

To conduct a 4-hour theory training session for your lift truck drivers. This training session can be done during a regular work day.

Video and power point training, which is designed to give the operator a good understanding of all the principles of using a lift truck will be used. Written test which will determine the participant's knowledge of the principles that have been discussed. Participants will be issued a wallet card upon successful completion of the course.

Note: Participants must receive a score of 100% on the theory session if they which to participate in the practical session.

#### Practical Sessions:

To conduct practical lift training sessions - each driver will receive approximately 30 minutes of training and evaluation.

To complete the training we will need to know the name and type of the equipment used by your company. We will also require an operator's manual at least one week before the training.

### Scissor Lift and Refresher (1/2-day course) \$75.00 per person (min. 8 people)

The lift training and refresher will be completed in two sessions and cover the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1.

#### Theory Session:

To conduct a 2-hour theory training session for your lift truck drivers. This training session can be done during a regular work day.

Video and power point training, which is designed to give the operator a good understanding of all the principles of using a lift truck will be used. Written Test which will determine the participant's knowledge of the principles that have been discussed. Participants will be issued a wallet card upon successful completion of the course.

Note: Participants must receive a score 100% on the theory session if they which to participate in the practical session.

#### Practical Sessions:

To conduct practical lift training sessions - each driver will receive approximately 30 minutes of training and evaluation.

To complete the training we will need to know the name and type of the equipment used by your company. We will also require an operator's manual at least one week before the training.

### Traffic Control/Flagger Awareness (2-hour course) \$55.00 per person (min. 8 people)

This 2-hour course will cover the following:

Identify the responsibilities of a flagger, describe the proper way to place signs, describe the proper position for flagging, define the flagging procedures for stop, slow and proceed, identify the correct procedure for various flagging situations, describe the proper conduct in flagging.

### Supported Scaffold Awareness (1/2-day course) \$75.00 per person (min. 8 people)

This 4-hour course covers the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1, regarding safety related to pipe scaffolds including fall protection, electrical hazards, inspections, protective equipment.

Anyone who works on pipe scaffolding regardless of the height are required to take a four hour Supported Scaffold User Course. This includes frames that are only one section high, baker scaffolds, rolling towers, and stair towers. No one is exempt from this training certification including architects, engineers, and project managers.

### Supported Scaffold Competent Person Training (6-hour course) \$175.00 per person (min. 6 people)

This 6-hour supported scaffold training course will educate your personnel on how to minimize or avoid injury and follow the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1. In this class, your personnel will find out about getting at ramps, ladders, stairway towers, and walkways. They'll discover how to avoid hazards with beneficial housekeeping. In this supported scaffold training course they'll find out about the use of hard hats, debris-nets and toe boards. They'll find out about OSHA's height and guardrail regulations as well as suitable installation and assembly of industrial scaffolding. Industrial scaffolding certification training for supported scaffolds is mandatory by Occupational Safety and Health Administration (OSHA).

### Trenching Excavation Competent Person (6-hour course) \$175.00 per person (min. 5 people)

This is a 4-hour "competent person" course. The Trenching and Excavating Safety Course helps employers and employees comply with the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1, by determining what type of working hazards exist, how to correct them and the responsibilities of the competent person. It also conveys the importance of using the right protective system during excavation work. Participants receive a wallet-sized certificate of completion from RTS Consulting Inc.

### Fall Protection Awareness (2-hour course) \$75.00 per person (min. 5 people)

This 2-hour Fall Protection Awareness Safety Course identifies the types of fall protection and is designed to help employees recognize and correct fall hazards in the workplace before an accident can occur.

### Fall Protection Competent Person (6-hour course) \$175.00 per person (min. 6 people)

This 6-hour Fall Protection Competent Person Safety Course will provide an understanding of fall protection with a focus on personal fall protection systems to increase worker safety while working at heights. This training will cover the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1.

- Each participant will receive a certificate and wallet card
- A,B,C,D, E of fall protection
- Anchor point strength requirements
- Body harness - how to properly don and doff a harness
- Connecting device - how to calculate your fall clearance distance so you don't go SPLAT
- Deceleration device - what is it and why is it important? What is its role within the fall protection system?
- Effective Emergency Rescue - What is deemed effective emergency rescue? 9-1-1 is not a rescue it's a body retrieval
- Competent Person Limitations and Responsibilities
- Choosing the right fall protection system - Fall Restraint vs. Fall Arrest
- Factoring in swing fall and how it can injure a worker

### HAZCOM (4-hour course) \$75.00 per person (min. 8 people)

In this course the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1 will be covered.

Upon completion of this 4-hour training course the student will be familiar with:

- Hazard Determination
- Hazardous Chemical List
- Material Safety Data Sheets
- Definitions associated with Hazard Communications
- Hazardous Material Labeling System
- Employee Training

**HAZWOPER /First Responder Operations Level** (8-hour course)  
**\$175.00 per person (min. 8 people)**

This course covers broad issues pertaining to the hazard recognition at work sites. OSHA has developed the HAZWOPER program to protect the workers working at hazardous sites and devised extensive regulations to ensure their safety and health. This course, while identifying different types of hazards, also suggests possible precautions and protective measures to reduce or eliminate hazards at the work place. This course will cover the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1.

**Course Overview:**

This Course will focus on the following topics:

- Regulation Overview
- Site Characterization
- General
- Site Safety and Health Plan (SSHP)
- Responsibilities
- Training
- RCRA, TSD Facilities
- Toxicology
- Hazard Recognition
- Personal Protective Equipment
- Site Control
- Decontamination
- Medical Surveillance
- Facilities or Construction Project Emergency Response
- Fire Protection

**HAZWOPER** (24-hour course)  
**\$350.00 per person (min. 11 people)**

This course fulfills your requirements for certification under 29 CFR, Part 1910.120, 229 CFR 1926.65 or other applicable state regulations for certification to the 24-hour Occasional Site Worker level.

**HAZWOPER** (40-hour course)  
**\$650.00 per person (min. 10 people)**

HAZWOPER 40-Hour Training Course is required for workers that perform activities that expose or potentially expose them to hazardous substances. The course will cover the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1.

This course is specifically designed for workers who are involved in clean-up operations, voluntary clean-up operations, emergency response operations, and storage, disposal, or treatment of hazardous substances or uncontrolled hazardous waste sites. Topics include

- Protection against hazardous chemicals present on the site
- Elimination of hazardous chemicals
- Safety of workers and the environment
- OSHA regulations, HIOSH and EM 385-1-1
- Use of personal protective equipment
- Work practices by which the employee can minimize risks from hazards
- Safe use of engineering controls and equipment on the site
- Medical surveillance requirements, including recognition of symptoms and signs which might indicate overexposure to hazards

**OSHA 30-Hour Safety Certification**  
**\$500.00 per person (min. 9 people)**

This extended three-day course is designed for individuals responsible for implementing, managing and enforcing workplace safety efforts. Class curriculum provides a detailed, cross-referenced awareness of OSHA construction standards and their job site implementation. Syllabus includes: regulatory requirements; safety/health/environmental controls; personal protective equipment; materials handling; fire prevention; hand and portable power tools; electrical safety . . . and more. You will receive a 30-Hour OSHA Outreach card.

**OSHA 10-Hour Safety Certification**  
**\$175.00 per person (min. 9 people)**

OSHA requires that all employees be trained to recognize the hazards that exist in their workplace, about safety rules that apply for the work they do, and in the safe working practices to accomplish their work.

This class starts with OSHA Regulations for the Construction Industry. Your employees attending this session leave with a much better understanding of the structure of these rules, where to go to learn more, and the most frequently cited violations for each part.

**Topics Covered:**

- Scaffolds and Ladders
- Excavation and Trenching/Shoring
- Electrical Safety
- Floor and Wall Openings
- Personal Protective Equipment
- Health Hazards
- Heavy Equipment Operation
- Welding and Cutting
- Power Tools
- Material Handling
- Steel Erection
- Concrete and Masonry Construction

**Confined Space Competent Person** (6-hour course)  
**\$175.00 per person (min. 6 people)**

This 6-hour Competent Person Course will meet the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1 and will cover:

- Being able to identify the differences between a non-permit confined space and a permit-required confined space
- Understanding the responsibilities of an Attendant, Entrant and Entry Supervisor
- The hazards of working within a confined space
- Equipment needed to safely work within a confined space
- How and Who creates a permit if a space is deemed Permit Required Confined Space
- How to set up the emergency rescue equipment
- Competent Person responsibilities
- Proper signage and delineation of the work areas

**Respiratory Protection** (4-hour course)  
**\$125.00 per person (min. 5 people)**

This 4-hour course will cover the protocols for respirator training/fit testing that meets EM 385-1-1, HIOSH 12-64.1, OSHA 1910.134, NAVOPINST 5100, AR 11-34, AFOSH and Coast Guard, review of OSHA revised standards as they pertain to Hawaii, NIOSH 42 CFR 84 Particulate standard and new respirator technology.

**Electrical Safety** (2-hour course)  
**\$75.00 per person (min. 5 people)**

This 2-hour course will cover the following information:

1. OSHA Electrical Standard Information
2. Definitions of electricity
3. Inspection Requirements
  - a. Documentation of inspections
4. Maintenance Requirements for Flexible (extension) cords

**Competent Person Electrical Safety** (6-hour course)  
**\$175.00 per person (min. 5 people)**

This 6-hour Competent Person Course will meet the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1.

**Ladder Safety** (2-hour course)  
**\$75.00 per person (min. 5 people)**

This 2-hour course will cover the following information:

1. OSHA Ladder Standard Information
2. Ladder Types:
  - a. Fiber glass
  - b. Aluminum
  - c. Extension
  - d. Step Ladders
3. Inspection Requirements:
  - a. Documentation of inspections
4. Maintenance Requirements

**Competent Person Ladder Safety** (6-hour course)  
**\$175.00 per person (min. 5 people)**

This 6-hour Competent Person Course will meet the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1.

**Hazardous Energy Control** (2-hour course)  
**\$75.00 per person (min. 5 people)**

This 2-hour course will cover the following information:

1. OSHA Lock Out/Tag Out Standard Information
2. Definitions of LOTO
3. Inspection Requirements
  - a. Documentation of inspections
4. Maintenance Requirements

**Competent Person Hazardous Energy Control/Lock-Out** (6-hour course)  
**\$175.00 per person (min. 5 people)**

This 6-hour Competent Person Course will meet the requirements of Occupational Safety and Health Administration (OSHA), Hawaii Occupational Safety and Health (HIOSH) and EM 385-1-1.

All training sessions can be presented on-site and on any state island. (Lanai, Kauai, Oahu, Maui, Molokai and Hawaii (Big Island))

\*A substantial discount will be given for large groups. Please call for special group pricing.

**Please note:** Training occurring on weekends and holidays will be subject to an additional 25% rate increase.

# OSHA NEWS AT A GLANCE

OSHA is focusing on crane safety in northwest. A new OSHA emphasis program will focus on crane safety in Alaska, Idaho, Oregon, and Washington. The program will work to reduce injuries associated with crane operation in various industries.

“We know that most of these injuries and fatalities are preventable with adequate training and proper attention to safety controls,” said Dean Ikeda, regional administrator for OSHA’s Region X, which is based in Seattle, in an OSHA statement. “Our goal is to highlight the safety concerns and help employers and employees take steps to reduce the incidents related to crane operations. We want to improve safety for those working with or in the zone of danger where a crane is in use.”

In the past five year, there have been 13 crane related accidents that OSHA has investigated in the area. These include: “crane tip-overs, being struck by a crane, electrocutions, being caught in between a crane and other equipment or objects, and falls from the equipment,” according to OSHA.

There will be an increase in inspections at ports and construction sites. OSHA will also lend a hand in training workers about the safety hazards. (from [www.ohsonline.com](http://www.ohsonline.com))

## US DEPARTMENT OF LABOR NEWS

The US Department of Labor has issued a final rule implementing two important expansions of Family Medical Leave Act (FMLA) protections. The amendments go in to effect March 8, 2013 and the new mandatory poster is now available at: <http://www.pb-compliance.net/FMLA13D?id=8859622112&S=H1&L=18753-9C&E=9>

The FMLA notice summarizes the major provisions of The Family and Medical Leave Act and informs employees how to file a complaint. All covered employers are required to display the notice in a conspicuous place where employees and applicants for employment can see it.

- The first expansion will provide families of eligible veterans with the same job-protected FMLA leave currently available to families of active military service members and it also enables more military families to take leave for activities that arise when a service member is deployed.
- The second expansion modifies existing rules so that airline personnel and flight crews are better able to make use of the FMLA’s protections.

Failure to display all required State and Federal posters can lead to fines of up to \$17,000. (from PB Compliance)

Contact **RTS Consulting (USA) Inc.** for information on obtaining and displaying your poster.



# 10|30 hour training

**Emphasis:** The classes are prepared for presentation to workers. They emphasize hazard identification, avoidance, control and prevention, not OSHA standards and regulatory codes. The presentations are tailored to the needs and understanding of the audience. Each class is evaluated to determine the best methods of training before the class begins.

**Site-Specific Training:** We believe that the most rewarding classes for students are the ones they can relate to because the trainer uses examples, pictures, and scenarios that come from the student's work place, industry or community.

**Training Purpose:** We explain up front, that the training isn't a bureaucratic exercise. We emphasize that it may save a life & help them continue to provide for their family. We explain that safety & health add value to the company, the workplace and their life.

**Homogenous Class:** The ideal class to teach is one where students have similar positions and needs. We endeavor to conduct separate training classes for supervisors, managers, and workers as much as possible unless a combined session would assist the students in fostering a culture of teamwork. We also try to separate workers into like groups, for example, office personnel, machine operators, and maintenance staff when possible.

**Use Objectives:** At the beginning of each session we describe the skills and abilities the students should have or exhibit for each topic and relate the objectives to the students' work, whenever possible.

**Presentation Assortment:** Students learn in different manners, and get tired of one training style. Therefore we use different trainers, computer presentations, videos, case studies, exercises and graphics to make the course interesting and enjoyable. By doing this we employ the three levels of training techniques - presentation (*presenting the material in a variety of ways*), discussion (*getting the students involved in the learning*), and performance (*students practice the material they learned*).

**Testing:** We use quizzes and tests to ensure the student understands key objectives. We also provide students feedback on incorrect answers in an open discussion format.



## RAISING THE STANDARD CONSULTING (USA) INC.

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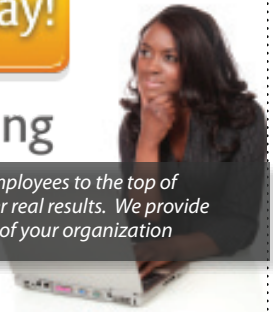
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## WEB-BASED training

Raise the safety, health, and productivity of your employees to the top of your agenda and provide training solutions that deliver real results. We provide web-based training programs for the convenience of your organization



### HEALTH CARE EDUCATION

This module consists of 12 unique courses designed to provide participants with a well-rounded understanding of safety in the health care industry. You'll learn everything from how to recognize & prevent workplace violence to gaining basic knowledge of patient's rights and confidentiality.

### TECHNICAL, INDUSTRIAL & SAFETY SKILLS

The goal of this training is to help participants to understand the risks and take the necessary precautions for the health & safety of workers and how to prevent accidents within the technical & industrial trades.

This module is divided into 5 sub-sections:

- Canada Safety
- OSHA - Construction
- OSHA - General Industry
- OSHA - 10/30 Hour Outreach Training
- OSHA - Hazardous Waste Training

### PUBLIC SAFETY

The basis of this training covers the key components of human resources with emphasis on courses such as employment law, handling conflict and confrontation and explores successful arbitration and mediation methods. It also includes courses that aid in improving business-writing skills and offers advanced insight for analyzing financial statements.

## WHITE LABORATORIES & HAWAII & INALAB INC. MERGED

Galson Laboratories, an industrial hygiene and analytical service company, has merged two recently acquired Hawaii-based laboratories, White Laboratories, Hawaii and Inalab Inc., into one entity.

The two wholly-owned companies will form Galson Laboratories Pacific Rim, the only AIHA/NVLAP accredited lab in Hawaii specializing in asbestos, mold, and lead testing.

*"The only aspect changing for current clients is the name of the lab," Galson Laboratories President and CEO Joe Unangst said in a statement. "With the combined resources of these two labs, and the support of Galson Laboratories, clients can expect better turnaround time, better overall service and access to the most comprehensive, state-of-the-art testing services."*

Galson, based in Syracuse, N.Y., acquired White Laboratories, Hawaii in June, 2012 and Inalab Inc. in January 2013. The purchase prices were not disclosed.

The newly formed lab, located in Kaimuki/Diamond Head, will maintain its Hawaii staff and expects continued growth.

*"The purchase and merger of White Laboratories and Inalab creates more enhanced service for clients in this area and also opportunities for new business throughout the Pacific Rim," Unangst said. "As we expand to more of the region, we expect this laboratory to grow in staff and services." (from Business Pacific News)*

